BETTERBEE LABELS

Betterbee receives many label orders each day, especially during the busy bottling season. In an effort to get your labels to you efficiently and error free, we've developed some guidelines on our label making process. Please review the timeframe and charges associated with our labels. If, after reading through this you have additional questions, please call us at 1-800-632-3379 or email us at **labels@betterbee.com**. Thanks!

1. **Placing an Order**
   You can place an order online or with one of our Customer Service Representatives. Even if you have ordered before, we will confirm what you would like on your labels and take note of any updates or changes.
2. **Your Label Information**
   In general, we can fit four lines on each label; each line may have a maximum of 23 characters (including spaces). In addition to the four lines, you can have an additional line with weight. ***PLEASE NOTE**: There are several variables that affect what text can go on your label: size of label, type of font, and characters used (CAPS vs. lowercase).
3. **Proofs**
   When you place an order we will ask if you would like a proof copy emailed to you. We will request/confirm a valid email address. Label proofs can take 5-7 business days to be sent. There is a two proof limit. Any additional proof copies have a $10 charge. No additional proof charge is required for gold, clear, and kraft labels. If you would like a proof without placing an order, there will be a $10 charge.
4. **Printing**
   Please expect 5-7 business days for us to print your order from the time that you approve your proof. Shipping your order out on the same day the order is placed requires an upgrade to express shipping (order must be placed by 2 p.m.)